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2020

WINTER EDITION

CareSouth Carolina Cuts Ribbon on all-new PEBA Office



Superintendent of Marlboro County School District, Dr. Gregory McCord, cuts the ribbon for the new CareSouth Carolina Public Employees Health Services office located in the Marlboro County School District Annex located at 100 Matheson Street, Bennettsville, SC.

Lauren Bailey, MSN, APRN, FNP-BC, will be the provider at the clinic. Bailey said she is excited to make a difference in the Marlboro community.

"I come from a background filled with public employees," Bailey said. "The impact they have on our community is great and this is just a small way to give back to them and to let them know that we have their back. They serve the community and this service will allow them quicker access to care, which in turn helps the community thrive."

The location is open Monday, Tuesday, Thursday and Friday from 7:30 a.m. to 1 p.m. and from 1:30 p.m. to 6 p.m. To make an appointment, please visit caresouth-carolina.com or call 843-456-7752.

CareSouth Carolina cut the ribbon on its newest location in Bennettsville, an office exclusively for public employees.

The office, located in the Marlboro County School District Office Annex at 100 Matheson Street in Bennettsville, is designed to give employees of agencies insured through the Public Employee Benefit Authority (PEBA) an option for primary and acute health care as an appreciation for their services to the community. This includes county, school district, municipal and state government employees and retirees, as well as their dependents.

The location offers physical examinations, diagnosis and treatment of many common acute and chronic conditions, medication prescription & management, wellness visits, drug testing, flu vaccines and many other services.



CareSouth Carolina Closed January 20, 2020 Martin Luther King, Jr. Day

It's a New Year!

While thousands of Americans make New Year's resolutions, CareSouth Carolina has set forth a challenge for the Pee Dee area: It's time to check-in with your primary care provider.



Making an annual check-in with your primary care provider and being prepared for the visit can be the difference between living with chronic conditions unknowingly and addressing those issues moving forward.

As a matter of fact, there are an estimated 1.2 million people living with diabetes who don't know it. About 13 million U.S. adults with hypertension (high blood pressure) aren't even aware they have it and are not being treated.

The first step is to be prepared. When visiting a provider, it is important to gather all notable documentation and to have your health information handy, not just for your provider, but for your family and yourself moving forward.

Healthcare Information Checklist:

- Copies of insurance cards/dental/eye coverage
- Name/Address/Specialty office information/Any hospitalizations/Primary Care Provider information
- List of medical issues, history
- List of prevention/screenings (when it was done, next due)
- Immunization Record
- Surgical or Hospitalization information (if applicable)
- Medication list (what, why you take it, when you take it, how often)
- List of allergies
- Emergency Contacts (have more than one)
- Advanced Directives (Even if you're healthy, it's important to have documentation stating what you would want to have done/not have done if you were too sick to answer for yourself)

"If you come to your doctor's appointment with your personal health information and history, it eliminates copious amounts of time that a provider may have to use doing detective work," CareSouth Carolina Associate Medical Director Dr. Jeniqua J. Duncan. "If you have it all together, it will help your experience be much more efficient and helpful."

What to expect on a first-time visit?

While many Americans know visiting the doctor is important, millions choose to ignore the visit and their symptoms each year.

If you're making a visit to check-in for the first time, Dr. Duncan said the visit will mainly consist of the provider trying to get to know you- including your medical and family history.

"They'll ask you questions about if you're taking any medications, if you smoke, what your lifestyle is like," Dr. Duncan said. "In primary care, we're working to prevent you from being sick. It's not just about treating things when they come up, it's a proactive approach that, in the long-run, is going to leave you with a much higher quality of life."

How to reach those 'New Year's goals?'

1. Be realistic when setting goals
2. Don't lie to yourself or make excuses
3. Ask for help

"This isn't just important for the short-term, it's even more paramount for the long-term," Dr. Duncan said. "For you to have the best and healthiest future life possible, you've got to act today."

Experienced Clinical Counselor Joins CareSouth Carolina's Hartsville Team



Jocelyn Boyer,
LMSW

CareSouth Carolina welcomes Jocelyn E. Boyer, LMSW, as the newest provider at the Hartsville medical office.

Boyer, a Clinical Counselor, was born in Detroit, MI. She received her Bachelor of Arts in Sociology at High Point University (High Point, NC) and earned a Master's degree in Clinical Social Work at the University of New England (Portland, ME). She is currently pursuing her doctorate in psychology.

Boyer offers individual, family and child & adolescent counseling (ages 5 and up), as well as marriage & couples counseling. She also provides opioid education and complex/dual diagnosis mental health therapy.

"As a little girl, I always counseled my friends," Boyer said. "I was known for asking 'How does that make you feel?' I've always cherished the ability to help people and I believe that with counseling, the smallest amount of empathy can heal the largest wound."

To schedule an appointment with Jocelyn Boyer, please call 843-332-3422.

2 CareSouth Carolina Executives Win Statewide Awards



Tim Walters

CareSouth Carolina's Tim Walters was named The Lifetime Achievement Award recipient by the South Carolina Primary Health Care Association (SCPHCA) at its 36th Annual Conference and Board Governance Retreat.

CareSouth Carolina's Denise Ellis was named The HR Professional of the Year at the same event. Walters is the chief financial officer for CareSouth Carolina. Ellis is CareSouth's chief personnel officer.

"I was totally shocked," Walters said. "It was completely unexpected. Lathran J. Woodard, CEO of the SCPHCA, presented the award. When Woodard started giving the biography of the recipient and I realized it was me, I was completely speechless."

Walters began his journey working in community health centers in 1978. He served as the CEO at Sandhills Medical Foundation in McBee for 16 years, helping start the organization, before making the decision to come to CareSouth Carolina in 1994 as the CFO.



Denise Ellis

Ellis received her award for her loyalty, dedication and commitment to the organization and to the state of South Carolina as a Human Resources (HR) professional.

"I was humbled," Ellis said. "The HR department is one that often times goes unnoticed. It's not common for people in this profession to get much recognition, and of all the great professionals in HR around the state, I was the one being recognized. It was a truly humbling experience."

On March 26, 2006, Ellis started her career at CareSouth Carolina as an HR Recruiter. She held different positions, including HR Trainer, HR Recruiter & Trainer, HR Office Manager and moved into her current role in 2015.

Husband, Wife Primary Care Providers Work Together at CareSouth Carolina Harsville



Daniel Conner, DO

It was always the goal for Dr. Daniel Conner and Shelly M. Conner, MSN, APRN, FNP, to work together.

The husband and wife duo are originally from Pennsylvania, but wanted an opportunity to work for the same organization in a community health center setting. Dr. Daniel Conner said that the two began looking at medically underserved populations across the nation and stumbled upon CareSouth Carolina.

"Shelly went to Nurse Practitioner school with the intention of us working together," Daniel said. "We wanted to do rural, underserved care and narrowed it down to the South. It was important to us to

be with an organization that cared about the patient and allowed them access to care that they may not have otherwise."

The two were married in 2000 and celebrated their 19th anniversary together this past October. Dan worked three jobs while Shelly attended nursing school. After she graduated, Shelly worked while Dan went back to school to earn his doctorate degree.

"We share things with one another, bounce ideas and ask each other questions," Shelly said. "We both have qualities and strengths that we bring to the table."

Outside of work, the Connors have two border collies, enjoy camping and being outdoors. To schedule an appointment with one of the Connors, please call 843-332-3422.



**Shelly Conner,
MSN, APRN, FNP**

Services:

Family Practice
Pediatrics
Women's Care
Behavioral Health Counseling
Lab
Radiology/Ultrasound
Chiropractic Care
Dental Care
Family Support Services
Substance Abuse Prevention Program
Infectious Diseases Primary Care
Senior Support Services
Community Pharmacy

Convenient Locations

Bennettsville Center
999 Cheraw Street
Bennettsville, SC 29512
843.479.2341

Bennettsville Pediatric Center
210 W. Main Street
Bennettsville, SC 29512
843.479.1200

Bennettsville Women's Center
1076 Marlboro Way, Suite 1
Bennettsville, SC 29512
843.454.2294

Bishopville Center
545 Sumter Highway
Bishopville, SC 29010
803.484.5317

Hunt's Family Practice
106 Hospital Square
Bishopville, SC 29010
803.484.5943

Bishopville Pediatric Dental
101 Harris Street
Bishopville, SC 29010
866.815.9845

Cheraw Center
715 S. Doctors Drive Suite E
Cheraw, SC 29520
843.537.0961

Chesterfield Center
500 W. Boulevard
Chesterfield, SC 29709
843.623.5080

Dillon Center
207 E. Monroe Street
Dillon, SC 29536
843.774.4337

Hartsville Center
1268 S. Fourth Street
Hartsville, SC 29550
843.332.3422
843.339.5520 Chiropractic

Lake View Center
103 N. Kemper Street
Lake View, SC 29563
843.759.2189

Latta Center
122 Latimer Street
Latta, SC 29565
843.627.6252

McColl Center
225 S. Main Street
McColl, SC 29570
843.523.5751

Society Hill Center
737 S. Main Street
Society Hill, SC 29593
843.378.4501

Public Employee Health
Services - Marlboro County
100 Matheson Street
Bennettsville, SC 29512
843.456.7752

Neal Anderson, Named "Employee of the Year"



Neal Anderson

CareSouth Carolina named Neal Anderson, the Director of the Physical Plant, as its 2019 Employee of the Year.

"It was nice to receive the award, but it's not just me. It's the entire maintenance staff," Anderson said. "Nothing could be done without their hard work day-in and day-out."

Anderson, who began working at CareSouth Carolina in January of 2003, oversees the maintenance department and works to take care of the organization's property, both inside and outside.

"Neal Anderson is a top shelf employee," a nomination said about Anderson. "He goes above and beyond to make sure our needs are met and he is very approachable. He has never been rude or acted like he did not have time to discuss things. He is an asset to CareSouth Carolina Inc."

The nomination explained that on the day following the Martin Luther King Holiday, the pipes were frozen at CareSouth Carolina's previous McColl site. As a result, the waiting area was flooded, water was pouring from the ceiling in the back hallway, hallway ceiling tiles had collapsed and a provider's office ceiling had collapsed.

"Who did I call? Neal Anderson," the nomination said. "He and his crew arrived and the work began of sucking up water, tearing down tiles and try to get the building up and running for the next day to see patients. We did just that together with teamwork. On numerous occasions, I have called Neal and usually not with good news and he has always been professional, kind and made lemonade out of lemons."

CareSouth Carolina's Bethea, Hedgepeth honored by SCPHCA

CareSouth Carolina's Latasha Bethea and Dale Hedgepeth were awarded with statewide honors at the South Carolina Primary Healthcare Association (SCPHCA) 2019 SEA Retreat in December.

Bethea, the Community Outreach Specialist for Dillon County, was named the 2019 Outreach Worker of the Year for her dedication and commitment to the patients of CareSouth Carolina and Dillon County.

"I believe this when talking about community: There's no 'U' without 'I' and no 'I' without 'U,'" Bethea said. "I just enjoy helping the community. Whether that be helping patients with navigation, helping them gain access to transportation, or anything else. Sometimes it might just be sitting down with them and talking about what's going on or making them aware of the services that are available to them."

Hedgepeth, the Director of Accounts Receivable, was named the 2019 Billing & Collections Employee of the Year for her consistent demonstration of efficiency in revenue cycle management and for exceeded accounts receivable (AR) benchmarks. She has been an employee of CareSouth Carolina for more than 31 years.

"I love CareSouth Carolina," Hedgepeth said. "There's no better place to work. It's such a caring, family-oriented place and I have a wonderful opportunity to work a group of really great people in AR. They make my job much easier."

CSC Community Pharmacy Locations

HARTSVILLE
1268 South Fourth Street
843.339.5530
BENNETTSVILLE
999 Cheraw Street
843.456.7777
CHERAW
715 S. Doctors Drive, Suite A
843.865.4080

LATTA
122 Latimer Street
843.627.6261
BISHOPVILLE
545 Sumter Highway
803.588.7960
SOCIETY HILL
737 S. Main Street
843.378.4148

Contact

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Hartsville, SC 29551
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