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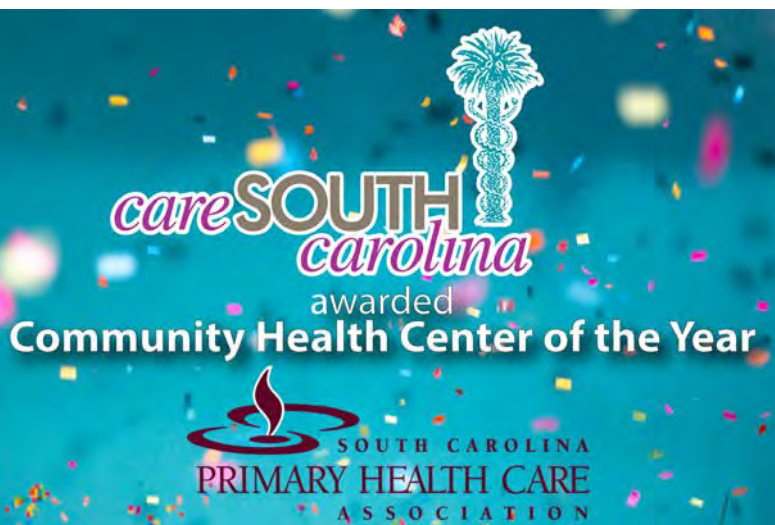
2022

WINTER EDITION

CareSouth Carolina was named the recipient of the 2021 Community Health Center of the Year Award by the South Carolina Primary Healthcare Association (SCPHCA).

CareSouth Carolina CEO Ann Lewis said the award comes at a special time looking back at the challenges that federally-qualified health centers (FQHCs) have faced this past year.

“Receiving this award was a delightful surprise and made even more meaningful as I think back on the challenges we, and all other FQHCs, have faced over the past year,” Lewis said. “We are truly “all in this together” – serving our communities, our patients and each other.”



Over the last year, CareSouth Carolina has been instrumental in the state’s fight against COVID-19. CareSouth Carolina has worked to implement telehealth services and provide access to both COVID-19 testing and vaccinations.

To address vaccine hesitancy, CareSouth Carolina implemented the ‘Roll Up Your Sleeves Campaign’ targeting those who were unsure of the COVID-19 vaccination and addressing many misconceptions about the vaccine while offering encouragement from trusted individuals in the community.

Through videos, flyers, advertisements and much more, trusted community leaders- such as pastors, providers, politicians, community advocates and many others- shared about the COVID-19 vaccine, their decision and the facts.

CareSouth Carolina purchased five MOBY units that have been deployed throughout the area to provide vaccinations and testing at community locations. CSC has also provided Monoclonal Antibody IV Therapy at its Hartsville Suite B office with the goal of decreasing hospitalization in those who have a positive COVID-19 test.

As of December 13, CareSouth Carolina had provided 47,709 COVID-19 tests, 33,362 vaccinations, and 5,280 Monoclonal Antibody IV treatments.

The nomination for CareSouth Carolina read:

“I am nominating CareSouth for the Health Center of the Year Award for the following reasons: Ann Lewis is always on the cutting edge of innovative ideas and seems to be the first in SC to implement a new initiative or program. Not only is she innovative, but she is also always willing to share with other health centers so they may grow. CareSouth is the epitome of a flagship organization and a pioneer in innovation and transformation.”

COVID-19 Vaccine & Boosters Available



With the contagiousness of the Omicron variant, CareSouth Carolina is strongly encouraging you to get your COVID-19 vaccine and booster shot if you haven't done so already.

Vaccines and Boosters for Ages 18 and older

CareSouth Carolina is administering the Pfizer, Moderna and Johnson & Johnson COVID-19 vaccines and booster shots at our office locations. The MOBY units are also providing COVID-19 vaccines and Flu shots at community locations. The schedule for these vaccine clinics can be found in the calendar section of our website. Walk-ins are welcome and you DO NOT need an appointment.

Individuals who received the Moderna or Pfizer vaccine can get a booster vaccine six months after being fully vaccinated. Individuals who received the Johnson & Johnson vaccine can get a booster two months after receiving the shot.

Pfizer booster for ages 12 and up

We are now offering the Pfizer COVID-19 booster shot for ages 12 & up. For those 12 and up, the booster can be given six months after being fully vaccinated. Children ages 5-11 are not currently approved to receive a booster shot.

Pfizer vaccine for ages 5-17

The Pfizer vaccine is currently the only vaccine approved for those ages 5-17. We currently offer the vaccine at five of our medical offices.

To schedule your child for a vaccine or a booster shot, please contact the CareSouth Carolina Hartsville Pediatrics, Bishopville, Bennettsville Pediatrics or Latta Center to make an appointment.

For the latest updates and availability, please visit caresouth-carolina.com or give one of our offices a call.

Engooden Health helps CSC Improve Health through Technology-enabled Services

Cohort.ai is now Engooden Health, the only company to offer scalable chronic care management (CCM) services and technology to physicians, health systems and payers to identify rising-risk and chronically ill patients and positively impact their health trajectories. Through personalized patient interventions, Engooden Health connects with thousands of patients every month, uncovering barriers to care, dramatically increasing health outcomes while decreasing healthcare costs.

The word "Engooden" means to improve or transform something negative into a positive. More than a name, the new Engooden Health brand better reflects the company's mission and impact it wants to have on transforming healthcare connectivity between physicians' visits, positively impacting patients' lives and helping its customers and partners reduce rising healthcare costs. According to The American Hospital Association, 80% of a person's overall health is determined outside of clinical care, meaning the path to better healthcare takes place between physicians' visits and before one goes to the hospital. Engooden care navigators reach patients between visits to intelligently assess each patient's health status and intervene where necessary to identify barriers to care, schedule appointments, refill prescriptions and escalate urgent issues to clinicians.

Engooden offers both payers and providers personalized services for patients eligible for CCM services and those in the rising-risk category, and the program benefits both traditional fee-for-service CCM programs and risk-bearing, value-based arrangements. By providing patients with the support they need in between doctors' visits, Engooden can help patients avoid catastrophic health events and improve overall health and medical expenses. Our Patient success stories illustrate the care and trust patients develop with our care navigators to achieve results such as reduced HbA1c, weight loss, blood pressure and more.

"Our partnership with Engooden has allowed us to provide high quality Chronic Care Management services to our patients," said Dr. Jeniqua Duncan, chief of value-based care at CareSouth Carolina. "Our CCM services work collaboratively with our established resources at CareSouth to provide comprehensive, patient centered care. We have seen improvements in patient engagement, quality metrics and even employee satisfaction through our work with Engooden."

CSC's Marek Calhoun Presented With Statewide Honors



**Marek Calhoun,
MAC, MSAJA
Director of Social and
Community Services**

CareSouth Carolina's Marek Calhoun was presented with the 'Award For Excellence' by the South Carolina Primary Health Care Association (SCPHCA).

Calhoun oversees CareSouth's Community Health Services and Family Support Services departments. They work to provide health screenings, health education, social services navigation, hospital case management, address social determinates of health and help to provide access to a medical home to those in the Pee Dee community.

"I was totally surprised," Calhoun said. "I will say it is an honor to even be nominated but to receive this award is such an amazing feeling. I love what I do, I love working in the community and having an opportunity to make a difference, you know to serve! For the person or persons who nominated me, thank you for the glowing nomination. I will take a few minutes to enjoy this wonderful accomplishment and get back to work! You know, putting my head down and getting it done for those that need us!"

His nomination for the award read:

"Marek has an army of CHW's and he has led the charge in outreach for the COVID-19 vaccines using the Mobys in our communities and increasing numbers for patients by doing health screenings. He doesn't mind leading or following, he just wants to make a great impact for his community."

In March of 2019, Calhoun was awarded a distinguished Master of Advocacy certificate by The National Association of Community Health Centers - Health Center Advocacy Network. The award, which was born out of the Grassroots Advocacy Leadership Program, was given in recognition of completion of the requirements for the Fall 2018 NACHC Advocacy Leadership Program.

CareSouth Carolina's Jeri Andrews named 'Emerging Leader of the Year'



**Jeri Andrews,
MSN, APRN,
FNP-BC**

CareSouth Carolina's Jeri Andrews, MSN, APRN, FNP-BC, was named the recipient of the 'Emerging Leader of the Year Award' by the South Carolina Primary Healthcare Association (SCPHCA) for 2021. Andrews, who took over the role of Associate Medical Director this year for CareSouth Carolina, said she was humbled and honored to receive the award.

"I am both honored and humbled to receive the SCPHCA Emerging Leader Award. I am so very fortunate to work for an organization with a CEO and leadership team who truly believe in growing and developing their own," Andrew said. "I am living proof of this belief as I began my relationship with CareSouth Carolina in 2009 as a Nurse Practitioner student and was then hired full-time in 2010 soon after graduation. I've held several positions within the company and most recently became Associate Medical Director in June 2021. I want to thank those leaders in the organization who have invested in me, mentored me, and most importantly believed in me. I must also thank my family who have supported me through this journey. I truly love what I do, where I do it, and the people I do it with and for. I wish for many more years at CareSouth Carolina where I can continue to live our mission of enhancing and improving the health and well-being of everyone!"

The Emerging Leader Award is designed to highlight and share the accomplishments of exceptional individual of the health center and PCA. We are looking for an individual who has exhibited leadership in undertaking or guiding a specific task (or multiple tasks) that has helped the health center or PCA further the mission of providing high-quality, culturally competent health services to underserved populations in your service area.

The nomination for Andrews read:

"Jeri Andrews, MSN, APRN, FNP-BC is the Associate Clinical Director at CareSouth Carolina after having had 11 years tenure at CSC. Jeri has served in many different capacities and has always stepped up, meeting needs in many different ways. For example, Jeri stepped up, getting her clinical certification as an HIV/AIDS providers. Then as CareSouth began to expand mobile and school-based services and other off-site services, Jeri stepped up again and took on the mantle of directing these programs. And then, March 2020 hit with the COVID-19 virus blowing us all out of the water. Jeri stepped up again and quickly and efficiently organized our telehealth services, addressing policies, procedures and navigating the equipment and documentation issues. In the days in March after CSC closed its office in mid-March, Jeri pulled together a team and accomplished providing over 1,000 telehealth visits in those two weeks. As the pandemic progressed, her team accomplished between two and three thousand telehealth visits a month. But the story on Jeri Andrews does not end with school-based care, telehealth or mobile services, she was selected as an Amy V. Cockcroft Leadership Fellow for the Class of 2021-2022. In recognition of Jeri's leadership skills and with a recent CSC re-organization, Jeri was moved into the position of Associate Clinical Director in June 2021. As we navigate through the increasing demands of this pandemic, we have seen so many times the leadership that Jeri brings to CSC. Her accountability, responsiveness and commitment have convinced those of us at CSC that Jeri is an emerging leader of great potential."

Services:

Family Practice
Pediatrics
Women's Care
Behavioral Health Counseling
Lab
Radiology/Ultrasound
Chiropractic Care
Dental Care
Family Support Services
Substance Abuse Prevention Program
Infectious Diseases Primary Care
Senior Support Services
Community Pharmacy

Convenient Locations

Bennettsville Center
999 Cheraw Street
Bennettsville, SC 29512
843.479.2341

Bennettsville Pediatric Center
210 W. Main Street
Bennettsville, SC 29512
843.479.1200

Bennettsville Women's Center
1076 Marlboro Way, Suite 1
Bennettsville, SC 29512
843.454.2294

Bishopville Center
545 Sumter Highway
Bishopville, SC 29010
803.484.5317

Bishopville Pediatric Dental
101 Harris Street
Bishopville, SC 29010
866.815.9845

Cheraw Center
715 S. Doctors Drive Suite E
Cheraw, SC 29520
843.537.0961

Chesterfield Center
204 Perry Wiley Way
Chesterfield, SC 29709
843.623.5080

Dillon Center
207 E. Monroe Street
Dillon, SC 29536
843.774.4337

Hartsville Center
1268 S. Fourth Street
Hartsville, SC 29550
843.332.3422
843.339.5520 Chiropractic

Lake View Center
103 N. Kemper Street
Lake View, SC 29563
843.759.2189

Latta Center
122 Latimer Street
Latta, SC 29565
843.627.6252

McColl Center
3080 Highway 15-401 E.
McColl, SC 29570
843.523.5751

Society Hill Center
737 S. Main Street
Society Hill, SC 29593
843.378.4501

Public Employee Health
Services - Marlboro County
100 Matheson Street
Bennettsville, SC 29512
843.456.7752

CSC Community Pharmacy Locations

HARTSVILLE

1280 South Fourth Street
843.339.5530

BENNETTSVILLE

999 Cheraw Street
843.456.7777

CHERAW

715 S. Doctors Drive, Suite A
843.865.4080

MCCOLL

3080 Highway 15-401 E.
843.523.6212

LATTA

122 Latimer Street
843.627.6261

BISHOPVILLE

545 Sumter Highway
803.588.7960

SOCIETY HILL

737 S. Main Street
843.378.4148

CHESTERFIELD

204 Perry Wiley Way
843.927.1030

Contact

PO Box 1090
Hartsville, SC 29551
Telephone: 843.857.0111
Fax: 843.857.0150

Website: www.caresouth-carolina.com

CSC Community Pharmacy in Chesterfield NOW OPEN

CareSouth Carolina opened its newest CSC Community Pharmacy inside the Chesterfield Center at 204 Perry Wiley Way last month.

The CSC Community Pharmacy is a full-service pharmacy that looks to provide excellent care through consultation and affordable prices on prescriptions. The community pharmacy takes all major insurances and is open to all, even those who are not patients of CareSouth Carolina. The Chesterfield pharmacy also has a drive-thru to make things more convenient for patients getting their medications filled.

The pharmacy has four staff members, all Chesterfield natives, who are looking forward to serving their hometown community. Emily Caskey, PharmD, is the Pharmacist-In-Charge.

"This is an opportunity for patients to get their care and medicine all under one roof," Caskey said. "If any questions or concerns arise, they are handled in-house and right away. This gives you a fast and convenient option for your medicine, but we also want to emphasize that our pharmacy is open to everyone. Even if you're not a CareSouth Carolina patient, you can still use our services."

The CSC Community Pharmacy is open from 8:30 a.m. to 6 p.m. Monday through Friday. For more information, please call 843-927-1030.

NOW OPEN

Emily Caskey, PharmD
Pharmacist in Charge

CSC Community Pharmacy
Chesterfield

All Prescriptions Welcome
Convenient Drive-Thru Available

204 Perry Wiley Way
Chesterfield, SC

Monday-Friday
8:30AM-6:00PM

Questions:
843.927.1030



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