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2024

SUMMER EDITION

CareSouth Carolina Cuts Ribbon, Holds Open House for New Cheraw Location



Ann Lewis, CEO, as well as area legislators, CareSouth Carolina Board Members and business leaders attended the ribbon cutting.

CareSouth Carolina cut the ribbon and held an open house on Thursday, June 6, for its newest office location, a state-of-the-art facility in Cheraw.

The office, with over 15,600 square feet, more than quadruples CareSouth Carolina's capacity to provide services to Cheraw and surrounding areas.

In addition to the services already offered in Cheraw, the new facility will provide space for additional primary care providers, behavioral health counseling, x-ray, lab, ultrasound, a pharmacy with a drive-thru, and a community room for various health and community events. The facility is located at 812 State Road, Cheraw, SC 29520.

"With the opening of this new building in Cheraw, CareSouth Carolina will be able to offer the community services in a modern, appealing setting that promotes access to a wide array of services – all geared to improving health and wellbeing," CareSouth Carolina CEO Ann Lewis said. "There will be features such as a

pharmacy drive-thru and a community room along with new services – podiatry, for example. Come see us grow!"

The new facility is also home to CareSouth Carolina Foot Care, which provides numerous services, including General Foot Care, Foot Pain Management, Diabetic Foot Care, Sports Injuries Rehabilitation, and more.

To make an appointment at our Cheraw office, please call 843.537.0961 or for a Podiatrist appointment, please call 843.921.6711. New Patients are welcome!



CareSouth Carolina Cheraw staff enjoyed being a part of this milestone event.

CareSouth Carolina Set To Celebrate National Health Center Week 2024

CareSouth Carolina is proud to celebrate National Health Center Week 2024, taking place August 4-10. The annual event highlights the essential role Community Health Centers play in improving public health and advancing health equity. Health centers represent the nation's largest primary care network, serving 31.5 million patients nationwide.

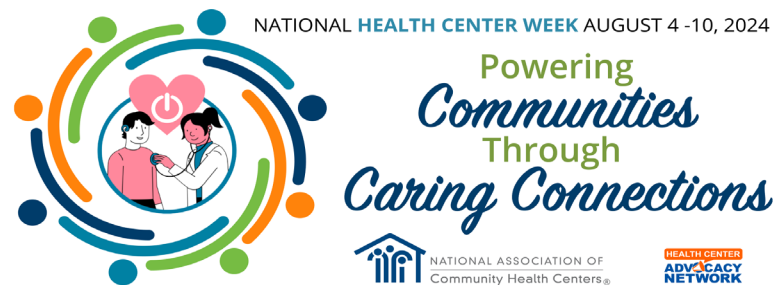
This year's NHCW celebration, launched by the National Association of Community Health Centers (NACHC), focuses on "Powering Communities Through Caring Connections" through a host of scheduled events that include resource fairs, back-to-school drives, health screenings, and visits to health centers by local, state, and national leaders.

With a mission to make high-quality, affordable care available to everyone, regardless of their ability to pay or insurance status, health centers save lives on the front lines of our nation's most pressing public health challenges. They are powered by a workforce of nearly 300,000 dedicated professionals who reach beyond the walls of the exam room to not only prevent illness but also address the social drivers that may cause it -- climate change, homelessness, substance use disorders, food insecurity and behavioral health.

For over 40 years, CareSouth Carolina has served as a medical home — a place where people can experience healing, caring relationships — regardless of their personal circumstance.

Nearly 1,500 health centers are the health care home to:

- One in 5 uninsured people
- One in 3 people living in poverty
- One in 7 rural residents
- Nearly 9 million children
- 400,000 veterans



To learn more about the mission and accomplishments of health centers, visit www.nachc.org. You can learn more about NHCW and view listing of events at www.healthcenterweek.org. #NHCW24

CareSouth Carolina Launches Enhanced Remote Patient Monitoring Program



CareSouth Carolina announces the launch of its enhanced Remote Patient Monitoring (RPM) program within the Value-Based Care Division.

Following the successful completion of a three-year pilot program in December 2023, which saw significant improvements in patient care and clinical workflows, CareSouth Carolina is excited to introduce a more integrated and effective solution.

During the initial program, the RPM team distributed devices, provided patient education, and retrained clinical staff to improve office workflows. The culmination of these efforts has paved the way for the new iteration of the program, which began on June 3, 2024. This new phase features improved integration between monitoring devices and the electronic medical record system, eClinicalWorks, enhancing the efficiency and effectiveness of patient care.

In just the first week of the new program, the RPM team successfully recruited and enrolled 50 Medicare patients into the Hypertension RPM program.

The team focuses on key areas such as patient engagement, medication adherence, clinical team integration, and the adoption of evidence-based practices to improve patient outcomes. Currently, the program is enrolling Medicare patients with out-of-range blood pressures, with plans to expand to other patient populations in the future.

Tyneshia Cannon, RN, RPM Team Lead, expressed her enthusiasm for the program's potential impact: "Our goal as a Community Health Center is to educate our patients on the importance of understanding their blood pressure, the impact on their health and lifestyle, and medication adherence to yield the best results in lowering their blood pressure."

The RPM program aims to provide patients with the tools and knowledge they need to manage their blood pressure effectively. By leveraging technology and personalized care, CareSouth Carolina is committed to enhancing patient health outcomes and quality of life.

CareSouth Carolina's Dr. Stephen L. Smith honored by SC Gov. Henry McMaster with Statewide Award



Dr. Stephen Smith

Dr. Stephen L. Smith, a distinguished figure at CareSouth Carolina, was honored with recognition from The South Carolina Office of the Governor (Henry McMaster) and the S.C. Center of Excellence in Addiction. The commendation lauded Dr. Smith for his tireless dedication to championing the science of addiction medicine, treating the disease of addiction medically, serving vulnerable citizens of South Carolina, and saving lives and families.

Dr. Smith's remarkable contributions span decades, during which he has served both as a dedicated practitioner at CareSouth Carolina's Rosa Lee Gerald office in Society Hill and as the Chief Medical Officer. His commitment to addressing addiction as a medical issue has been instrumental in transforming lives across the state.

"I am very thankful to receive the award," Dr. Smith said. "It was fun to meet the Governor, but most thankful that the program has been able to help so many patients and their families."

Daniel Myers, MAT/SUD Program Director at CareSouth Carolina, highlighted Dr. Smith's pioneering efforts, stating, "Dr. Smith started treating patients when there was no funding to do it. He did it because he saw a great need. During the time he started he was the only provider at CSC offering MAT services. It was also at a time when MAT services were not popular among most providers. He was able to form a partnership with our local drug and alcohol agencies. This enabled some funding for high-risk patients who would have never been able to afford these services. He definitely pioneered the now successful and nationally recognized MAT/SUD program. His mentoring and training with providers within CSC led to CSC having one of the largest MAT healthcare provider participation programs in the entire state and the nation. This award was due to be given pre-covid but was postponed due to the pandemic. It is much deserved."

CareSouth Carolina's MAT Program operates with a mission to reduce morbidity, mortality, and harm associated with opioid misuse and overdose by providing immediate access to prevention, treatment, and sustained recovery services. MAT programs offer a safe and controlled level of medication to overcome opioid addiction, complemented by counseling and behavioral therapies. The ultimate goal of MAT is full recovery, including the ability to live a self-directed life. MAT has been clinically proven to improve patient survival, increase treatment retention, decrease illicit opiate use and other criminal activity among individuals with substance use disorders.

For those seeking assistance or more information about MAT services, CareSouth Carolina can be reached at 843-624-1891 or 843.758-0937.

CareSouth Carolina's Dr. Jeniqua Duncan Joins Taking the Pulse Podcast to Discuss Telehealth, RPM, and Community Health Initiatives



*Dr. Jeniqua Duncan,
Chief of Value-Based Care*

CareSouth Carolina's Dr. Jeniqua Duncan, Chief of Value-Based Care, recently joined Matthew Roberts and Heather Matthews, hosts of the nationally-renowned Taking the Pulse Podcast. This episode delves into a range of critical healthcare topics, including CareSouth Carolina's telehealth services, Remote Patient Monitoring (RPM), Clinical Information Management Systems (CIMS), and community health initiatives targeting diabetes.

During this insightful conversation, Dr. Duncan shared her expertise on the vital role of community healthcare centers, the importance of diversity in healthcare, and the impact of medical technology in improving patient outcomes.

"One of the easiest ways to make people comfortable is having some familiarity, and that could be gender, race, ethnicity, language..." said Dr. Duncan. She emphasized how diversity within clinical care teams enhances the ability of healthcare workers to connect with patients efficiently, fostering better healthcare experiences.

Dr. Duncan also highlighted the unique challenges faced by rural communities, stating, "In rural areas, their geographic isolation can lead to food deserts." She discussed how this isolation contributes to higher rates of chronic diseases such as diabetes and heart disease.

Listeners are invited to tune into episode 193 of Taking the Pulse Podcast to gain a deeper understanding of these critical healthcare issues and learn more about the innovative work being done by CareSouth Carolina.

For the full episode, visit www.thepulsehealthcast.com.

Services:

Family Medicine
Pediatrics
Women's Care
Behavioral Health Counseling
Lab
Foot Care
IV Therapy
Internal Medicine
Radiology/Ultrasound
Chiropractic Care
Dental Care
Family Support Services
Substance Abuse Prevention Program
HIV/AIDS Primary Care
Infectious Diseases Primary Care
Senior Support Services

Convenient Locations

Bennettsville Center
999 Cheraw Street
Bennettsville, SC 29512
843.479.2341

Bennettsville Pediatric Center
210 W. Main Street
Bennettsville, SC 29512
843.479.1200

Bennettsville Women's Center
1076 Marlboro Way Road, Suite 1
Bennettsville, SC 29512
843.454.2294

Bishopville Center
545 Sumter Highway
Bishopville, SC 29010
803.484.5317

Bishopville Pediatric Dental
101 Harris Street
Bishopville, SC 29010
866.815.9845

Cheraw Center
812 State Road
Cheraw, SC 29520
843.537.0961
843.921.6711 Foot Care

Chesterfield Center
204 Perry Wiley Way
Chesterfield, SC 29709
843.623.5080

Dillon Center
1016 Old Latta Highway
Dillon, SC 29536
843.774.4337

Hartsville Center
1268 S. Fourth Street
Hartsville, SC 29550
843.332.3422
843.339.5520 Chiropractic

Lake View Center
103 N. Kemper Street
Lake View, SC 29563
843.759.2189

Latta Center
122 Latimer Street
Latta, SC 29565
843.627.6252

McColl Center
3080 Highway 15-401 E.
McColl, SC 29570
843.523.5751

Society Hill Center
737 S. Main Street
Society Hill, SC 29593
843.378.4501

CSC Community Pharmacy Locations

HARTSVILLE
1280 South Fourth Street
843.339.5530

BENNETTSVILLE
999 Cheraw Street
843.456.7777

CHERAW
812 State Road
843.865.4080

MCCOLL
3080 Highway 15-401 E.
843.523.6212

DILLON
1016 Old Latta Highway
843.627.7154

LATTA
122 Latimer Street
843.627.6261

BISHOPVILLE
545 Sumter Highway
803.588.7960

SOCIETY HILL
737 S. Main Street
843.378.4148

CHESTERFIELD
204 Perry Wiley Way
843.927.1030

Contact

PO Box 1090
Hartsville, SC 29551
Telephone: 843.857.0111
Fax: 843.857.0150

CareSouth Carolina Celebrates Patient Success: Ms. Florine Jones Completes Mammogram and Manages A1C



Haley Jones, FNP-BC with Ms. Florine Jones and her family.

CareSouth Carolina is proud to announce the success story of Ms. Florine Jones, a dedicated patient who has shown remarkable progress in managing her health at CareSouth Carolina's Dillon office.

CareSouth Carolina provider Haley Jones, FNP-BC, shared that Ms. Jones, like a lot of

patients, was skeptical at first. However, she was determined to make a difference in her health.

"Ms. Jones was very skeptical in the beginning about getting routine screenings completed such as her mammogram, but with great education and guidance, she agreed to have her mammogram completed," Haley Jones said. "Patients have reported having fear of the 'unknown' but as a provider, it is important to provide each patient with the comfort of knowing that their care and health are the main concerns, and efficient care will be provided under any circumstance."

In addition to getting her mammogram screening, Ms. Jones has also been able to keep her A1C below 7 for more than a year.

"She was very grateful for the education and care provided. Ms. Jones has done an awesome job at keeping her A1C below 7. Patients are in control of their healthcare treatment, but it is important to support them and root them on toward having a healthy life," Haley Jones said.

For over 40 years, CareSouth Carolina has served as a medical home—a place where people can experience healing, caring relationships—regardless of their personal circumstances. As a community health center, we understand our patients to be part of our family. We are part of their community, and we deliver a comprehensive set of services that meet the whole need—from pediatrics to pharmacy to community outreach—all under one roof.

July Is National HIV Stigma and Hepatitis Awareness Month



July is recognized as National HIV Stigma and Hepatitis Awareness Month, an essential observance dedicated to increasing public awareness and understanding of HIV/AIDS and viral hepatitis. Despite significant medical advancements in the treatment and management of these conditions, stigma remains a formidable barrier to effectively combating them. Stigma not only discourages individuals from seeking the necessary medical care but also contributes to emotional and mental health challenges. This month serves as a crucial time to educate the public, foster empathy, and promote the de-stigmatization of these health issues.

CareSouth Carolina, through Care Innovations, provides comprehensive HIV/AIDS primary health care for individuals in Chesterfield, Darlington, Dillon, Lee and Marlboro Counties. These services are made possible through a federal Ryan White Part C grant. Patients can have a "one-stop" shop experience at CareSouth Carolina. The level of services are exemplary, compassionate and catered to the individual and his or her needs.