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AND OTHER IMPORTANT NEWS FROM CARESOUTH CAROLINA!

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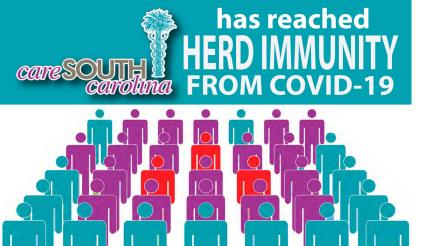
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CareSouth Carolina, serving your local area since 1980.

**SUMMER EDITION** 

# CareSouth Carolina Achieves



**Total Employees: Employees Vaccinated: Employees w/Immunity:** 63 **Herd Immunity Percentage: 72%** 

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the COVID-19 vaccine became available, CareSouth Carolina made every effort to make it accessible not just to our communities, but to our staff members.

We believe in "practicing what we preach" and our staff stepped up to the challenge of achieving Herd Immunity organization. Currently, 72 percent of our staff members are vaccinated.

"This was a lofty goal we set for ourselves and achieving it is a testament to the commitment of CareSouth employees to the safety and wellbeing of their co-workers, our patients and the communities we serve," CareSouth Carolina CEO Ann Lewis said. "We are indeed CareSouth Carolina strong!"

Several sites- including Bishopville Dental, Hartsville Suite D, Hartsville Pediatrics, Marlboro County PEBA and Referral Floaters- have achieved the feat of 100 percent vaccinated in their offices.

Many other sites, including Bennettsville Pediatrics, Carolina Ave (Marketing), Chesterfield, Corporate, Hartsville Suite B, Hartsville Pharmacy, Human Resources & CareFIRST Carolina Foundation, Lake View, McColl, ROADS, Special Programs, Warehouse, Vantage Point and Coding Specialists have achieved over 80 percent vaccinated.

# CareSouth Carolina's Jeri Andrews Presents at MHA's Southeast Coalition Meeting



Jeri Andrews, FNP

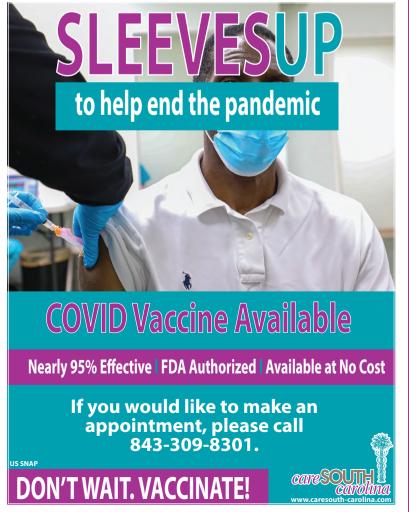
CareSouth Carolina's Jeri Andrew, FNP, presented a seminar on 'Telehealth During the COVID-19 Pandemic: Lessons Learned and Next Steps' at the Mobile Healthcare Association's Southeast Virtual Coalition meeting.

Andrews, Mobile Health and Off Site Services Program Director, shared about CareSouth Carolina' mobile program and the pivot to telehealth at the beginning of the COVID-19 pandemic. By using the mobile staff to fill the gap, CareSouth Carolina was able to learn valuable lessons and maintain its goal of serving the community and providing accessible healthcare, even when things were not easily available. Andrews said there were four major lessons learned during the implementation process of telehealth:

- 1. Choose a telehealth platform that is patient & provider friendly.
- 2. Don't assume the technical comfort level of either patients or providers.
- 3. Find ways to remove barriers for non-English speaking patients and those who are hearing impaired.
- 4. Training needs to be ongoing to maintain providers and staff on the best and most up-to-date practices. "We were able to remove those barriers and identify the major issues, as a result, we continued to revamp and make our telehealth program better," Andrews said.

As CareSouth Carolina moves forward and many patients make their way back into the office, Andrews said that the organization will reevaluate procedures and look at better ways to schedule and promote telehealth visits.

"It was good to see how different mobile clinics have responded," Andrews said. "Many mobile clinics have been shut down since the beginning of the pandemic and many still haven't reopened. Our mobile team resumed services in May of 2020 and we were very blessed to be able to do so with the help of our community partners."



#### SCETV Feature Airs on CareSouth Carolina's Telehealth Response

SCETV was on-site at CareSouth Carolina earlier this month filming a feature on the organization's telehealth response to the COVID-19 pandemic.

The feature takes a look at CSC Provider Lauren Small (PEHS), MSN, APRN, FNP-BC, and two of her patients (a mother and son combo) who received telehealth services multiple times during their bout with COVID-19.

South Carolina ETV (SCETV) is the state's public educational broadcasting network. Using television, radio and the web, SCETV's mission is to enrich lives by educating children, informing and connecting citizens, celebrating our culture and environment and instilling the joy of learning. SCETV provides national and local content to classrooms via internet services Knowitall.org and PBS Learning Media.

To watch the feature, please go to: <a href="https://youtu.be/bI4YjdKMMhY">https://youtu.be/bI4YjdKMMhY</a>

# CareSouth Carolina Named 'Community Hero' by SC-DHEC



The South Carolina Department of Health and Environmental Control (DHEC) has named CareSouth Carolina as the latest recipient of the agency's Community Hero award for going above and beyond to bring lifesaving COVID-19 vaccines to rural communities

CareSouth Carolina has been a key partner with DHEC for holding COVID-19 testing locations since the onset of the pandemic. CareSouth Carolina was recently nominated as a Community Hero for its continued support of the state's COVID-19 Vaccination Plan, especially for its Moby Outreach Program. Medical staff use five "Moby" vans to drive to rural and underserved areas of the region to administer the single-dose Janssen (Johnson & Johnson) vaccine as part of ongoing efforts to ensure all residents have access to the COVID-19 vaccine.

"CareSouth is a valued partner and has been a major player in our unified response to the COVID-19 pandemic," said Jim Bruckner, DHEC's Pee Dee Region Public Health Director. "It's a team effort to vaccinate as many South Carolinians as possible, and we're fortunate to continue to have the trusted support of CareSouth as we work to beat COVID-19 once and for all."

"It is a real honor to receive this accolade," said Ann Lewis, CEO of CareSouth Carolina. "We believe that collaboration with good people like these folks from DHEC, who work to meet the needs of our communities, is what will make a difference in this battle against COVID-19. We are all in this together! Our thanks to DHEC for being such an amazing partner."

# CareSouth Carolina Welcomes Mary Dale Edwards, DNP to Hartsville Suite A



Mary Dale Edwards DNP, APRN, FNP-C

CareSouth Carolina welcomes Mary Dale Edwards, DNP, APRN, FNP-C, as the newest provider in the CSC Hartsville Suite A office.

Edwards said she grew up around the nursing profession through both of her grandmothers and eventually chose to follow in their footsteps.

She received her Bachelors of Science in Nursing at Chamberlain College of Nursing (Illinois), Master of Science in Nursing- Family Nurse Practitioner and Nurse Educator Certificate at Francis Marion University and then received her Doctor of Nursing Practice at Chamberlain College of Nursing.

Edwards has held several positions during her healthcare career, including PRN Family Nurse Practitioner at McLeod Occupational Health; Family Nurse Practitioner- Roper St. Francis Physician Partners- Inlet Medical Associates; Family Nurse Practitioner- Beach Family & Urgent Care; Adjunct Clinical Instructor-Rural Healthcare at Francis Marion University; as well as many other positions.

Edwards said coming to CareSouth Carolina was an easy decision. "This is where I did clinicals," Edwards said. "CareSouth Carolina is home to me. I'm a patient-centered person and I always want to focus on the 'why,' not just the 'what.' Why are you sick? If we can address underlying problems, we can better treat you. We have everything here at CareSouth from counseling to chiropractic to laboratory and much more. Because of that, we can treat the whole patient."

Edwards said her favorite part of working in the healthcare field is helping patients understand how they can better take care of themselves. "It's the light bulb moment," Edwards said. "I love it when you're explaining something, and maybe you've done it many times, and then they finally understand and comprehend in a way deeper than they had before. We all benefit from that."

Outside of work, Edwards likes to spend her time outdoors. She loves animals and enjoys boating, camping and kayaking.

### **Services:**

Family Practice
Pediatrics
Women's Care
Behavioral Health Counseling
Lab
Radiology/Ultrasound
Chiropractic Care
Dental Care
Family Support Services
Substance Abuse Prevention Program
Infectious Diseases Primary Care
Senior Support Services
Community Pharmacy

#### **Convenient Locations**

Bennettsville Center 999 Cheraw Street Bennettsville, SC 29512 843.479.2341

Bennettsville Pediatric Center 210 W. Main Street Bennettsville, SC 29512 843.479.1200

Bennettsville Women's Center 1076 Marlboro Way, Suite 1 Bennettsville, SC 29512 843.454.2294

Bishopville Center 545 Sumter Highway Bishopville, SC 29010 803.484.5317

Bishopville Pediatric Denta 101 Harris Street Bishopville, SC 29010 866.815.9845

Cheraw Center 715 S. Doctors Drive Suite E Cheraw, SC 29520 843.537.0961

Chesterfield Center 204 Perry Wiley Way Chesterfield, SC 29709 843.623.5080 Dillon Center 207 E. Monroe Street Dillon, SC 29536 843.774.4337

Hartsville Center 1268 S. Fourth Street Hartsville, SC 29550 843.332.3422 843.339.5520 Chiropractic

Lake View Center 103 N. Kemper Street Lake View, SC 29563 843.759.2189

Latta Center 122 Latimer Street Latta, SC 29565 843.627.6252

McColl Center 3080 Highway 15-401 E. McColl, SC 29570 843.523.5751

Society Hill Center 737 S. Main Street Society Hill, SC 29593 843.378.4501

Public Employee Health Services - Marlboro County 100 Matheson Street Bennettsville, SC 29512 843.456.7752

#### **CSC Community Pharmacy Locations**

HARTSVILLE

.280 South Fourth Street 843.339.5530

BENNETTSVILLE

843.456.7777

**CHERAW** 

843.865.4080

LATTA

122 Latimer Street 843 627 6261

**BISHOPVILLE** 

545 Sumter Highway 803.588.7960

**SOCIETY HILL** 

737 S. Main Street 843 378 4148

**MCCOLL** 3080 Highway 15-401 E. 843.523.6212



Contact PO Box 1090 Hartsville, SC 29551 Telephone: 843.857.0111 Fax: 843.857.0150

#### CSC's Tammie Robinson, PharmD named Medication Therapy Management of the Year Award Recipient

CareSouth Carolina's Tammie Robinson was named the Medication Therapy Management of the Year Award recipient at the 19th Annual SC Chronic Disease Prevention Symposium.

Serving as the Clinical Pharmacist in CareSouth Carolina's CSC Community Pharmacy in Hartsville, Robinson works with a diverse group of patients ranging in age, ethnicity and economic class.

Robinson, who has worked at CareSouth Carolina for more than eight years, was named the award recipient for her effort to go above and beyond to come away with innovative solutions to improve the management of medications and chronic diseases. Robinson works collaboratively with providers and health care workers to ensure the best possible care is provided.

Through the MTM program, she is able to take an in-depth look at patients' prescriptions and help educate them on the importance of their medication.

"The program helps fill in the education gap," Robinson said. "A lot of the patients have chronic conditions, like hypertension, high cholesterol, asthma, diabetes and high blood pressure. They are on what we call 'maintenance medications.' I am able to go in, look at their prescriptions and help them understand the importance of taking that prescription to help treat that condition."

Robinson said she was honored and humbled to be named the award recipient.

"This validates the role of the pharmacist as more than just a prescription provider, but also as an educator," Robinson said. "It's important to help customers remain compliant and adhere to their prescriptions. I'm able to discuss with them and address barriers as to what is standing in their way."

The purpose of the Annual Chronic Disease Prevention Symposium is to promote interdisciplinary collaboration and partnership in efforts to reduce the burden of chronic disease in South Carolina. This annual event brings together health professionals and community stakeholders not only to educate and inspire each other, but to also embrace unique and innovative approaches to chronic disease prevention and health disparity reduction.

