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Status



## Gommed care

CareSouth Carolina, serving your local area since 1980.

2018

**FALL/WINTER EDITION** 



CareSouth Carolina is proud to announce it has received the 2018 Quality Improvement Award from the Health Resources and Service Administration, a branch of the U.S Department of Health and Human Services (HHS). According to a commendation letter from George Sigounas, Administrator for the Health Resources and Service Administration, CareSouth Carolina "achieved the best overall performance among all health centers, placing in the top 30 percent of the adjusted quartile rankings for Clinical Quality Measures."

In addition to winning the prestigious Quality Improvement Award, CareSouth

Carolina will receive a \$236,432 grant from the U.S. Department of Health and Human Services (HHS). This money is part of \$125 million in Quality Improvement grant awards to be distributed to 1,352 community health centers across all U.S. States, territories and the District of Columbia. Funded by the Health Resources and Services Administration (HRSA), health centers will use these funds to continue to improve quality, efficiency, and the effectiveness of healthcare delivery in the communities they serve.

According to HHS Deputy Secretary Eric Hargan, "Community health centers provide coordinated, comprehensive, and patient-centered care to millions of Americans. They have a track record of delivering quality care at significantly lower cost, and are vital partners in our movement toward a health system that delivers quality, affordable, value-based health care for all Americans." HRSA's Quality Improvement grant awards promote continued community health center improvements in the following categories: Expanding access to comprehensive care, improving care quality and outcomes, increasing comprehensive care delivery in a cost-effective way, addressing health disparities, advancing the use of health information technology, and delivering patient-centered care.

"As one of only two health centers in South Carolina to receive this recognition, I cannot express how proud I am," said Ann Lewis, CEO of CareSouth Carolina. "We have been working hard! We've developed measurement systems, staff incentives and recognitions, innovative programs to improve health care quality and a laser focus on improving quality. This recognition comes as the result of a few years' work. Most importantly, this work has resulted in improved health outcomes such as diabetic and blood pressure control for so many folks in the Pee Dee. We are aiming for a healthier Pee Dee!"



# CareConnections with the CEO

Ann Lewis, CEO

This past quarter has been a blur! Between hurricanes and the end of the federal fiscal (September 20th) year new grant award and reporting requirements, we have been running wide open! Not to mention, we are in the process of building three new buildings - McColl, Chesterfield, and Dillon. With thanks, we have survived the bad weather with minimal light damage in only a few offices, but we are looking forward to new buildings without leaks!

Over the past quarter we have also been fortunate to receive many new grants – as a result of the hard work from applications submitted back in the spring and early summer. In summary:

- HRSA BPHC Capital Assistance for Hurricane Response and Recovery (CARE grant): this grant will provide us with portable, generators along with a mobile medical van to response to issues such as power outages, flooding and other weather related damage.
- HRSA BPHC Supplemental Quality grant: based on our quality performance (one of the best in the state), we will be able to use this award for equipment that will insure quality patient care.
- HRSA BPHC Substance Use disorder / Mental Health grant: with this grant we are setting up a Nurse Practitioner team on a new mobile medical van and providing services in collaboration with local agencies such as Trinity, Alpha Center and Rubicon. This will make Opioid treatment services more accessible and available for the growing need.
- HRSA ORH Rural Communities Opioid Response Planning grant: will help us develop an area consortium in collaboration with other partners to address the growing opioid issues.
- USDA RD Distance Learning and Telemedicine grant: an exciting opportunity to expand our telemedicine infrastructure to include homes and schools.

Like I said.....lots going on! How exciting! Improving health and wellness for everyone!

### Immunizations Now Available in Latta, Dillon & Cheraw



Great News! Dillon, Latta and Cheraw are now offering Immunizations. Simply contact one of the medical offices to make an appointment:

Dillon Center 207 E. Monroe Street Dillon, SC 29536 843.774.4337

Latta Center 122 Latimer Street Latta, SC 29565 843.627.6252

Cheraw Center 715 S. Doctors Drive Suite E Cheraw, SC 29520 843.537.0961

### CareSouth Carolina to host Veterans Appreciation Day Nov. 17 at Hartsville Center

CareSouth Carolina and CareFirst Carolina Foundation will host a Veterans Appreciation Day on Saturday, November 17th from 9AM to 3PM.

- Services Available:
- Medical Exam
- Ear & Retinal Eye Exams
- Blood Sugar Testing
- Oxygen Levels
- Blood Pressure & Hemoglobin (HA1C) Screening
- Dental Screenings for Emergent Pain & Schedule Followup
- and more!

#### \*\*\*MILITARY VETERANS ONLY\*\*\*

To sign up call 843-332-3422 and ask for a Veteran's Representative. You can also register online by visiting our website at www.caresouth-carolina.com and clicking the "Register" button on the home page.

Registration is open until November 14th. We will take walk-ins but appointments are strongly recommended.



### CareSouth Carolina Receives Bronze Status

# ADVOCACY CENTER OF EXCELLENCE





CareSouth Carolina is proud to announce that it has achieved Bronze Status as an Advocacy Center of Excellence (ACE) by the National Association of Community Health Centers (NACHC). This auspicious achievement makes CareSouth Carolina 1 of only 3 community health centers in the state with Bronze Status.

As part of its commitment to delivering quality patient-centered health and life services in the Pee Dee Region of South Carolina, CareSouth Carolina, a private, non-profit community health center, is also considered an Advocacy Center of Excellence (ACE). An ACE is a Health Center that has achieved certain measures of advocacy success and demonstrated ongoing commitment to advocacy by making it an organizational priority. There are three ACE status levels: Gold, Silver, and

Bronze. CareSouth Carolina and its dedicated staff achieved Bronze Status by completing a checklist of 8 rigorous criteria. Some of the criteria included but is not limited to hosting at least one NACHC event; registering 50% of staff and board as Health Center Advocates; having an advocacy work plan in place; and establishing a Health Center account on at least 1 social media platform such as Facebook or twitter. The Bronze Status level is valid for two years and will be reviewed biennially based on CareSouth Carolina's advocacy performance and its continued achievement of the checklist criteria.

"We recently were awarded the National Association of Community Health Centers' Advocacy Center of Excellence Bronze recognition," said Ann Lewis, CEO of CareSouth Carolina. "This recognition comes as the result of gathering grass roots community engagement to support legislative initiatives that support Community Health Centers like CareSouth Carolina. We have learned that it is important that people in our communities become engaged to make impact on congressional legislative decisions that often have significant impact on health care systems of care – especially with Federally Qualified Health Centers like CareSouth Carolina. Our voices really do make a difference when it comes to many issues like funding and regulation."

Achieving Bronze Status is further proof that CareSouth Carolina is committed to providing the absolute best patient-centered health and life services here in the Pee Dee Region.



# Our New McColl Center is

Our New McColl Center is Making Progress!



### STAY CONNECTED

CHECK OUR FACEBOOK AND WEBSITE OFTEN FOR UP-TO-DATE INFORMATION ON OPENINGS, EVENTS, CAREER OPPORTUNITIES AND OTHER IMPORTANT NEWS FROM CARESOUTH CAROLINA!

WWW.CARESOUTH-CAROLINA.COM
FACEBOOK.COM/CARESOUTHCAROLINAINC

TWITTER.COM/CARESOUTHC
INSTAGRAM/CARESOUTHCAROLINA

### Services:

**Family Practice Pediatrics** Women's Care **Behavioral Health Counseling** Lab

> Radiology/Ultrasound **Chiropractic Care Dental Care**

Family Support Services Infectious Diseases Primary Care **Senior Support Services Community Pharmacy** 

### **Convenient Locations**

Bennettsvile Center Bennettsville, SC 29512 843,479,2341

210 W. Main Street

1076 Marlboro Way, Suite 1 843.454.2294

Bishopville Center Bishopville, SC 29010 803.484.5317

Hunt's Family Practice 106 Hospital Square Bishopville, SC 29010

**Dillon Center** 207 E. Monroe Street 843.774.4337

843.332.3422 843.339.5520 Chiropractic

Lake View, SC 29563

Latta, SC 29565 843.627.6252

McColl Center

Society Hill, SC 29593 843.378.4501

Family & Cosmetic Dentistry

#### CSC Community Pharmacy Locations

HARTSVILLE

BENNETTSVILLE

**LATTA** 

**BISHOPVILLE** 

**CHERAW** 



Contact PO Box 1090 Hartsville, SC 29551 Telephone: 843.857.0111 Fax: 843.857.0150 Website: www.caresouth-carolina.com

### Chesterfield County School District Awarded CareSouth Carolina Partnership Award

CareSouth Carolina awarded Partnership Award Chesterfield the County School District at CareSouth Carolina's Departmental Meeting on August 16, 2018 at the SiMT building at Florence Darlington Technical College.

The Chesterfield County School Chris Price, Executive Director of District was recognized for their Admin and Student Services, cooperation and coordination Chesterfield County School District; in allowing CareSouth Carolina Ann Lewis, CEO, CareSouth Carolina to provide dental, medical and Chesterfield County School District behavioral health counseling



Photo Left to Right:

services to thousands of children in 15 Chesterfield County Schools.

CareSouth Carolina is providing medical services to Chesterfield County school age children with CareSouth Carolina's ROADS Medical Mobile Team. The unit is a state-of-the-art, fullyequipped medical unit that provides well child visits. The ROADS team is comprised of a nurse practitioner and a nurse. Dental services are provided through CareSouth Carolina's Miles of Smiles Mobile Dental Unit. Children receive comprehensive and emergency oral care from a dental team made up of a dentist and a dental hygienist at the school. Also provided at the schools is School Based Behavioral Health Counseling Services. CareSouth Carolina has licensed mental health providers on-site to provide private counseling services.

CareSouth Carolina partnership with Chesterfield County School District has provided Chesterfield County School children to receive CareSouth Carolina's award-winning, patient-centered health and life services.

#### Welcome Home To Better Health CareSouth Carolina Success Storu

Our patients are family. Welcome Home To Better Health is not just a phrase at CareSouth Carolina but a corporate culture. We want to share a success story on how we are making a difference in our patients' lives.

For the past five years, Donnie Chavis was spending \$200 a month on his medications at a pharmacy son, Donnie Chavis in Laurinburg, North Carolina. He



Sheila Chavis and her

recently started receiving his primary care at CareSouth Carolina and he qualified to receive his medication at no cost to him through our Patient Medication Assistance Program. So instead of paying \$200 a month for his medication, Donnie now receives his medication each month for free. Donnie Chavis' Mother, Shelia Chavis, says, "CareSouth Carolina has been very good to me in assisting Donnie with his many medications.